



ST JAMES'S CLUB

Welcome back to the Club

Keeping Members, Guests and Staff Safe and making the Club COVID Secure

	Are you OK? <ul style="list-style-type: none">• Temperature checks for everyone upon arrival. Nobody will be admitted with an abnormal temperature. Please stay home if you have any symptoms		Staff hygiene <ul style="list-style-type: none">• Enhanced procedures and training for our staff regarding hygiene, including self-declaration health questionnaires and daily temperature checks
	Sanitising <ul style="list-style-type: none">• Hand sanitiser stations at all entrances and in all toilet facilities		PPE <ul style="list-style-type: none">• Where appropriate, use of personal protective equipment by staff, following PHE guidelines
	One way in and out <ul style="list-style-type: none">• A clearly marked entrance and exit system		We're clean <ul style="list-style-type: none">• Enhanced cleaning regimes covering all areas of the restaurant
	Safe space <ul style="list-style-type: none">• Adjustments to the restaurant layout to reduce the unnecessary interactions		Cashless <ul style="list-style-type: none">• Cashless payments, pay using contactless or Apple Pay
	You're still welcome <ul style="list-style-type: none">• Though we'll have a "No handshaking policy" - we'll still be happy to see you!		Social distance <ul style="list-style-type: none">• We ask that you and your guests observe an appropriate social distance

We are happy that we can welcome Members and their Guests back into the Club. You will appreciate that these are challenging times and in order to keep your dining experience as safe and enjoyable as possible, Iain Anderson, our Club Manager has put the following guidelines in place to conform to the most current Government guidance. We thank you for your co-operation and understanding. In line with Stay Alert Stay Safe we request that if you or any one of your guests do not feel well or have any symptoms of Covid-19, that you follow the NHS COVID guidance/support and remain at home. If failure to observe this guidance occurs, Iain will advise his staff not to serve you and your guests and to request that you leave the premises

To visit or dine at the Club you will need to book on-line or by telephone (events@stjc.org.uk) at least 48 hours in advance. Currently the Club will open for lunchtimes on Thursdays and Fridays and evening dining is planned for Thursday, Friday and Saturday nights. The Club will be open Monday- Friday for Members usage, but there will be no food or drinks service unless agreed with Iain 48 hours in advance. The notice period is required to ensure appropriate staffing.

There is an organised events programme, this will be indicated in

the social calendar and marketing communications (email & newsletters) sent by the Club to Members. Numbers are limited by social distancing guidance, Members and Guests will be required to book at least 48 hours prior for all events. We will require Guests of Members to leave their contact details (this will be retained for up to 3 weeks to support the Track & Trace System). We have spaced tables to meet the required Social Distancing rule, Social Distancing applies between all Members and their Guests at all time.

We will ask you to Sanitize your hands on arrival and departure and have a temperature check on entering reception. There is no bar service, drinks need to be ordered from staff and will be brought to your table. We have up-to-date staff training for COVID safety and enhanced hygiene and cleaning practices in place. Staff will use PPE where appropriate in line with Public Health Guidance. The Club where possible will use a one way in and out system and toilet use will be managed to ensure your safety. The Club will now cashless for hygiene reasons, hence payment needs to be made using contactless systems or paid on account We encourage Members to top up their loyalty card..

Stay Safe, Stay Well and Enjoy your Time in the Club